

Privacy Policy

Last updated: 11/09/2025

At **AfterCloud**, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and protect information when you use our services.

1. Information We Collect

We collect only the information necessary to provide our hosting services, including:

- Account Information
 - When you create an account, we may ask for your name, email address, and other details necessary to manage your account.
 - Information about the products assigned to you when purchasing services through third-party payment processors.
- IP Addresses
 - We may log your IP address when you create an invoice or make a payment. This information is used solely as proof in case of chargebacks or disputes with payment processors like PayPal.
- Payment Information
 - We do not collect or store payment details (credit card numbers, PayPal credentials, etc.). All payments are handled securely by third-party payment providers.

2. How We Use Your Information

The information we collect is used for:

- Creating and managing your AfterCloud account.
- Assigning purchased products and services to your account.
- Maintaining records for invoicing and payment verification.
- Preventing fraud and resolving disputes with payment providers.

3. Sharing Your Information

We do not sell or rent your personal information. We may share information only when necessary:

- With payment processors and service providers to manage invoices and account services.
- To comply with legal obligations or respond to lawful requests.
- To protect our rights and the integrity of our services.

4. Security

We implement appropriate technical and administrative measures to protect your information from unauthorized access, disclosure, alteration, or destruction.

5. Data Retention

We retain your personal information only as long as necessary to provide services, fulfill legal obligations, or resolve disputes.

6. Your Rights

Depending on applicable laws, you may have the right to:

- Access, correct, or delete your personal information.
- Request restrictions on the processing of your data.
- Object to the processing of your data for specific purposes.

To exercise these rights, contact us at: admin@aftercloud.eu.

7. Cookies

AfterCloud may use cookies to improve site navigation and user experience. You can disable cookies in your browser settings, but some site features may not function properly.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website with an updated effective date.

9. Contact

If you have questions or concerns about this Privacy Policy, contact us:

Email: admin@aftercloud.eu